# Emma Wilson

## Retail Assistant

Sydney, Australia

### PROFILE

Approachable retail assistant with three years of experience helping customers, maintaining attractive displays and supporting sales and stock targets in busy stores.

### EXPERIENCE

**Retail Assistant** 2023 - Present

**Harbour Style**

- Help customers choose products and process sales, returns and exchanges accurately.
- Replenish stock and maintain promotional displays to brand standards.
- Supported the team in exceeding a seasonal sales target by 11%.

**Sales Volunteer** 2022 - 2023

**Local Charity Shop**

- Welcomed customers, organised stock and operated the till under supervision.

### SKILLS

Customer service | Sales | Merchandising | POS systems | Stock replenishment | Product knowledge | Returns | Teamwork

### EDUCATION

Certificate III in Retail · 2022