Zainab Ibrahim

Graduate

Johannesburg, South Africa

PROFILE

Business information systems graduate with practical experience from a university data project, student volunteering and part-time customer service. Seeking an entry-level business analyst role.

EXPERIENCE

Data Analysis Capstone

2025

University project

- Cleaned and analysed 8,000 survey records using Excel and SQL.
- Built a clear dashboard to compare service trends across five categories.
- Presented three evidence-based service recommendations to an academic panel.

Student Volunteer

2024 - 2025

Campus Careers Office

- Helped coordinate employer events attended by more than 300 students.
- Updated attendee records and prepared post-event feedback summaries.

SKILLS

Communication | Research | Microsoft Office | Teamwork | Problem solving | Time management | Data analysis | Presentation

EDUCATION

BCom Business Information Systems · 2025